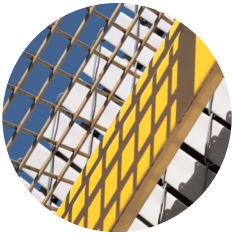


Infrastructure Monitoring & Management

Optimize IT infrastructure performance

As your enterprise grows and diversifies, you find yourself adding layers of software and hardware to make sense of things: to integrate your resources, make them continuously available, protect data, and ensure that business doesn't stop when something fails.

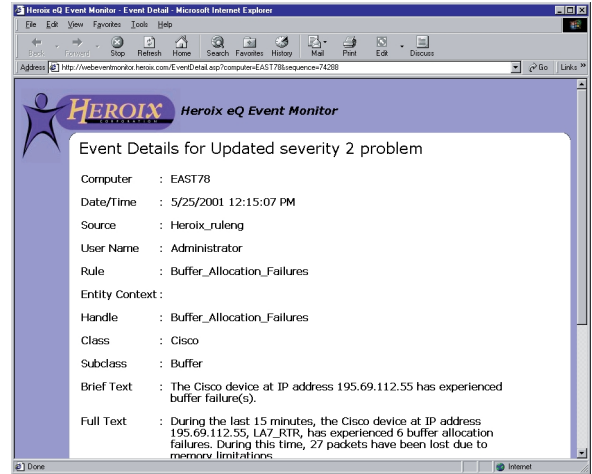


No longer do you administer one work-horse database server — now you have a cluster of multiprocessors with RAID storage. No longer do you host your web site on the server that processes applications — you have a dedicated web farm. Today, you deliver up-to-date applications to users across a spectrum of devices, operating systems, and platforms, over LANs, WANs, and the Internet.

Call on Heroix eQ™ to help you keep the many layers of your IT infrastructure operating flawlessly. Heroix eQ Infrastructure Monitoring & Management solutions concentrate the expertise of IT administrators with specialized know-how in each targeted software and hardware technology. You'll be able to head off problems proactively and distinguish isolated events from emerging trends that could pose real trouble.

Managing your infrastructure with Heroix eQ is like spreading a seamless safety net beneath your enterprise.

www.heroix.com



Infrastructure events shown on Web Event Monitor

Heroix eQ helps you to:

- ▶ Protect availability and performance of infrastructure technologies
- ▶ Ensure uninterrupted access to applications and networked hardware
- ▶ Optimize performance of application servers
- ▶ Consolidate access to proprietary monitoring and management tools
- ▶ Oversee backup operations across diverse databases, platforms, and storage media

Heroix eQ
Management Suite

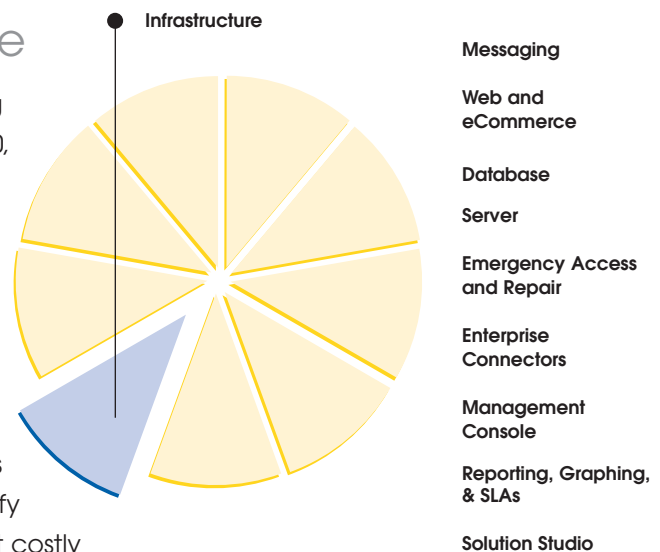
Comprehensive monitoring

Areas Monitored		
Infrastructure	Active Directory™ Cluster Server ISA Server	Proxy Server/Client SMS Windows®/Network Load Balancing
Application servers	Terminal Server	Citrix MetaFrame™
Hardware	Compaq® Insight Manager® IBM® Netfinity® Dell® OpenManage™	HP® TopTools™ Cisco®
Network	DHCP RAS	WINS
Utilities	ARCServeIT	Backup Exec™

For a complete sensor listing, please visit the Heroix eQ online sensor index at <http://www.heroix.com/sensors.asp>.

Heroix eQ Management Suite

The Heroix eQ Management Suite unifies monitoring and management across Windows NT®, Windows® 2000, Unix, Linux®, OpenVMS™, and Novell® NetWare® platforms. From a single interface, this multiplatform software family detects and resolves complex application, system, and network problems so your business can achieve the highest levels of IT availability and performance. Built-in intelligence, adaptable automation, and enterprise extensibility bring better results with less effort. Heroix eQ provides the cross-platform capabilities you need to identify issues proactively, initiate corrective action, prevent costly reboots, report and graph performance, and document compliance with service level agreements.



www.heroix.com

Corporate Headquarters
120 Wells Avenue
Newton, MA 02459
tel: 800.229.6500 / 617.627.1550
fax: 617.527.6132
email: info@heroix.com

Boston ■ New York ■ Atlanta ■ Chicago ■ Dallas ■ San Francisco

Features and support may vary by platform. Heroix Corporation believes that the information in this document is accurate as of its publication date; such information is subject to change without notice. Heroix is not responsible for any inadvertent errors.

Heroix, the Heroix logo, and Heroix eQ are trademarks of Heroix Corporation. All other trademarks are property of their respective owners.